

## JOB ANNOUNCEMENT



**Position Title:** Mobile Response Member

**Program:** Alliance for Community Empowerment (ACE) Program

**Classification:** Per Diem

**Locations:** In any of the following 6 HHS regions: South Bay, Central San Diego, East County, North Central San Diego, North Coastal San Diego and North Inland San Diego

**Summary and Range of Authority:** The Alliance for Community Empowerment (ACE) program is a program funded by County of San Diego, Mental Health Services Act, Prevention and Early Intervention. ACE is an innovative prevention and early intervention program designed to increase family, youth, and community resiliency in neighborhood with high crime rates, gang activity and violence in San Diego's Central Region. Under the direction of the Program Supervisor of the ACE program, the Mobile Response Member will provide proactive response and supportive services to youth and families exposed to trauma: gang violence, family trauma and/or domestic violence.

### **Essential Duties and Responsibilities:**

- Available to provide urgent support when community violence, family trauma and/or domestic violence occurs.
- Provide supportive crisis case management services such as needs assessment, safety planning, and assistance with accessing emergency shelter, legal supports (including temporary restraining orders), and referrals to support groups, transportation, food, and clothing. Provide services using a case management wrap-around model that builds on a family's strengths.
- Assess psycho-social impact of trauma of clients and families and assist them in obtaining appropriate supportive services.
- Address emotional effects of the community violence, family trauma and/or domestic violence on the individual, youth, family and the community. Develop safety plans for children and non-offending parents and ensure safety protocols are adhered to for victims of Domestic Violence
- Collaborate with law enforcement, faith and community based organizations, schools, Probation Department, public health facilities, the Commission on Gang Prevention and Intervention, grassroots groups with similar missions to accomplish effective service delivery.
- Participate as a member of an interdisciplinary team to promote overall wellness of victims of community violence, family trauma and/or domestic violence and assist in accessing of available, appropriate and comprehensive resources/services.
- Conduct public venues for children and their families and communities to discuss the traumatic effects of violence.
- Conduct outreach and educational activities to the community about ACE program.
- Administer surveys to assess needs and implement changes for improving the program.
- Build capacity in youth, families, and the community in gang awareness, violence prevention, and resiliency.
- Provide culturally appropriate and sensitive services.
- Provide linkages to alternative activities and services for youth, families and community.
- Prepare documentation, reports, and records of services provided and its outcomes.
- Drive to multiple locations (i.e. community, client's home, school, UPAC office) to provide services.
- Able to work after normal business hours and on call shifts.
- Other duties as assigned.

**Required Education, Certifications/Licenses and Language/Cultural Skills:**

- High school diploma or equivalent

**Minimum Experience and Qualifications Required:**

- Knowledge of and experience in gang and violence prevention activities, family trauma and/or domestic violence amongst diverse population.
- Knowledge and experience in working with individuals, children, adolescents and families in multi-cultural settings.
- Ability to provide crisis intervention, consultation, education, advocacy, community organization and follow up services.
- Must be comfortable in discussing issues such as suicide, homicide, domestic violence, trauma and other sensitive issues
- Ability to prepare written reports and records of services rendered.
- Ability to maintain strict confidentiality with regard to sensitive or proprietary information or materials.
- Excellent oral and written communication skills.
- Ability to interact effectively and professionally with the public.
- Ability to work independently, as well as cooperatively as a member of the multi-disciplinary team and inter-agency collaborative.
- Ability to use sound judgment and function effectively and calmly in stressful situations or times of crisis.
- Must demonstrate intermediate level of computer literacy and experience using office productivity software (i.e. word processing, spreadsheet, database, and email programs).
- Will not be debarred or excluded from participation in Federal programs by the General Services Administration and/or the Department of Health and Human Services of the Inspector General
- Must pass background check (Live Scan Fingerprint).
- Must be able to drive (when needed) for business purposes to other program locations in San Diego County. If employee drives his/her personal automobile for UPAC business, employee must have valid California driver's license and comprehensive automobile insurance coverage, as required by law.
- Must have TB clearance.

**Additional Preferred Education or Qualifications:**

- 1 year of experience in social service setting.
- Bilingual/bicultural experience and language ability in Spanish preferred
- Knowledge and experience in Motivational Interviewing techniques
- Certificate as certified domestic violence victim advocate

**Mail, fax, or email resume to:**

**UPAC HR Department  
1031 25th Street  
San Diego, CA 92102**

**Fax: 619-232-4113**

**Email: [upacjobs@upacsd.com](mailto:upacjobs@upacsd.com)**